

When Every Second Counts... CALL 9-1-1

WHAT IS 9-1-1?

9-1-1 is the three-digit telephone number to call 24 hours a day for police, fire, or medical help.

How 9-1-1 WORKS...

When you call 9-1-1, a dispatcher will need information about the emergency. The dispatcher will ask, "What is the location?" and "What is happening?" Also, expect to answer more questions about the emergency. Answer the best you can. Quick response depends upon the vital information you provide. Stay calm and speak clearly. If you have a medical need, first aid/CPR instructions will be given over the telephone until help arrives.

WHEN TO CALL 9-1-1...

- When police, fire, or medical response is needed.
- When you see fire or smoke.
- When life and/or property are in danger.
- When a crime is being committed.
- When an ambulance is necessary.



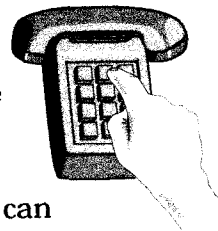
ANYONE CAN CALL 9-1-1...

Children can be taught to call 9-1-1.

The *sight impaired* can learn the digits 9-1-1 on the telephone or use a preprogrammed speed dial button.

The *hearing impaired* can use a TDD machine.

Non-English speaking persons can communicate through the use of a language line.



FIRE • POLICE • MEDICAL

Dial



Valuable time can be saved by calling 9-1-1 first when every second counts. You could save a life or property.